



North America  
Freight Policy - Food

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Sealed Air offers a range of freight options that enable the delivery of product from our facilities to our customers facilities within the United States and Canada. This document outlines the standard freight policy for Food customers in the United States and Canada.

This document summarizes Sealed Air’s freight policy and is organized as follows:

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## General Freight Considerations/Definitions:

### **Prepaid freight:**

On some product lines, Sealed Air offers prepaid freight on condition that the order complies with the freight policy outlined in this document. Customer requested expedited shipments do not qualify for prepaid.

### **Customer Paid:**

Customer is responsible for all freight charges on the order. We offer several options for customer paid freight:

#### **Pre-pay and invoice:**

Sealed Air will ship the product on one of our preferred carriers and the customer will see the freight charge on their final invoice.

#### **Collect:**

The customer can select this option and remit shipment charges directly to the carrier.

#### **Third Party Bill:**

The customer can specify that a 3<sup>rd</sup> party will pay the freight charges and provide the 3<sup>rd</sup> party's shipping account information for billing. Orders will not ship without 3<sup>rd</sup> party account information.

### **Pick up:**

Only available in locations where product on order is inventoried. Contact your Customer Service Representative at 1-888-722-2796 for more information. Freight is only considered pick-up if the customer fully arranges and coordinates hauling. If Sealed Air personnel arranges or organizes shipment, then the shipment is not considered pick-up.

### **Drop ship service:**

Sealed Air offers a drop-ship service that will deliver products directly to end users on behalf of the ordering customer. These orders will be shipped according to the Freight Terms by Product Group outlined in this document.

### **Freight item types:**

*Bulky items* – these items cube out the truck easily and are typically lightweight e.g., Trays

*Dense items* – typically palletized items that weigh out before they cube out e.g., Flexibles (Shrink Bags, Rollstock, Films Fluids products, etc.)

**Note:** Generally, bulky items are not combinable with dense items to meet pre-paid freight requirements.

### **Minimum Order Requirements (MOQs):**

All orders are subject to the MOQ requirements set forth in the product and service offer. Conflicts between the freight policy and the MOQ policy should be rare, but if a conflict exists, the order will be adjusted appropriately to comply with the MOQ policy and ensure that the truck is not overfilled.

**Changes to orders (Add-ons, Deletions, Other Changes):**

Any adjustments to the order (addition or removal of product) could impact the delivery date or result in freight charges to the customer (if the order no longer meets the prepaid freight requirements). Order may also be subject to expedite fees if the request results in a lead time that is shorter than what is communicated as “current state” lead time in the product and service offer document.

**Delivery appointments:**

If a customer notates on their order that a delivery appointment is required, the carrier will make their best effort at contacting the customer, however, delivery appointment requests including failure for the customer to respond in time may result in delivery timing.

**Carrier Selection:**

Sealed Air reserves the right to determine the freight carrier on orders that meet prepaid or prepay and invoice criteria.

**Full Truckload:**

Typically implies a 53-foot dry van trailer, however certain products may require specialized trailers during warmer months or to meet DOT requirements.

**Full Truckload calculator:**

Sealed Air will make truck cube fill available where applicable in the cart/checkout process digitally on MySEE. Instructions/guides on how to use this tool will be available on the portal. We encourage customers to leverage this tool, to ensure that their orders comply with the freight policy, prior to submitting their orders.

**Shipments from US to Mexico:**

Sealed Air does not ship product from US plants into Mexico. Customer will be responsible for managing transit across the US – Mexico border.

**Shipments from US to Other Countries:**

Sealed Air will ship product from US Plants Other Countries subject to international/customs compliance requirements. Please contact Customer Service at 1-888-722-2796 for more information.

**Returns:**

Returns, damages or rejections are subject to approval by Sealed Air. If approved, please contact a Customer Service Representative at 1-888-722-2796 or the Account Sales representative prior to returning or rejecting any items. If a return is approved, returns will be handled by a Sealed Air carrier directed by Sealed Air Transportation through Customer Service. If there is damage or missing freight, PLEASE NOTE on the delivery receipt and have the driver sign. Necessary freight claims for prepaid shipments from Sealed Air will be facilitated by Sealed Air.

**Special Handling:**

Items requiring special handling, including heat sensitive items, may increase the freight costs and/or extend lead times on deliveries of products. Customers may choose to waive special handling but will assume all associated risks such as all risks for heat sensitive items on the order.

## Freight Terms by Product Group (Flexibles & Trays)

Major Product Group	Product Type	Products*	Freight Policy
Flexibles	Rollstock	Forming Films, Non-Forming Films, Uniwebs, Cook-In Films, HS, VSP, Pouches, etc.	<p><b>Sealed Air Prepaid Freight</b> if shipment weight equals or exceeds 2500lbs. <u>at the time of shipment</u> and the shipment departs from a single shipping point. Freight for shipments not meeting these rules will be the responsibility of the customer.</p>
	Shrink Bags	Barrier Shrink Bags, Non-Barrier Shrink Bags, Cook-In Bags, TBG, Specialty Bags, etc	
	Food Films	Lid Films, SES, BDF films, etc.	Flexibles are not combinable with other product groups to meet prepaid freight requirements.
	Fluids	All Fluids films	<p><b>Note:</b> Some items are heat sensitive and may require Special Handling during summer months. Please refer to Definitions section for further details.</p>
Preformed Food Trays	Trays	Overwrap trays, Modified Atmosphere Packaging trays, Vacuum skin packaging trays	<p><b>Sealed Air Prepaid Freight</b> if order meets a full truck load (FTL) <u>at time of order entry</u> and ships complete from a single shipping point.</p> <p><b>Note:</b> Typical FTL quantity is 54 to 56 pallets. An exception exists for a very limited set of SKUs that cannot double-stack in transit. In those instances, 28 pallets would constitute a full truck load.</p> <p>Any LTL shipments or multi-point shipments would result in the customer being charged freight for the order.</p> <p>Trays are not combinable with other product groups to meet prepaid freight requirements. For example, if trays ship with rollstock, the freight for trays will be the responsibility of the customer unless they meet the FTL requirements stated above.</p>

## Freight Terms by Product Group (Non-Flexibles & Equipment)

Major Product Group	Product Type	Products*	Freight Policy
Non-Flexible Items		Boneguard cloth, Fitments, Clips, etc	Customer Paid
Equipment & Service Parts		All Equipment and Service Parts	Customer Paid